

NAAC AQAR (2023-24)

CRITERION II – TEACHING-LEARNING AND EVALUATION

2.7.1 STUDENT SATISFACTION SURVEY

For the NAAC AQAR (2023-24), Students Satisfaction Survey (SSS) was conducted among the students in November 2024. The questionnaire has been framed based on NAAC guidelines. Students have rated the question in a **scale of 0 to 4**. The result of this survey is based on the response of **115** students. The summary is displayed on the college website and it is also presented in the IQAC meeting.

Guidelines for Students NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.

a) Yes

b) No

B) Age:

C) Gender:

a) Male

b) Female

c) Transgender

Instructions to fill the questionnaire

- All questions are compulsory.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

1. How much of the syllabus was covered in the class?

4 – 85 to 100%

3 – 70 to 84%

2 – 55 to 69%

1 – 30 to 54%

0 – Below 30%

3. How well were the teachers able to communicate?

4 – Always effective

3 – Sometimes effective

2 – Just satisfactorily

1 – Generally ineffective

0 – Very poor communication

2. How well did the teachers prepare for the classes?
- | | | |
|-------------------|------------------------|------------|
| 4 – Thoroughly | 3 – Satisfactorily | 2 – Poorly |
| 1 – Indifferently | 0 – Won't teach at all | |
4. The teacher's approach to teaching can best be described as
- | | | |
|---------------|---------------|----------|
| 4 – Excellent | 3 – Very good | 2 – Good |
| 1 – Fair | 0 – Poor | |
5. Fairness of the internal evaluation process by the teachers.
- | | | |
|--------------------|------------------|----------------------|
| 4 – Always fair | 3 – Usually fair | 2 – Sometimes unfair |
| 1 – Usually unfair | 0 – Unfair | |
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.
- | | | |
|---------------|-----------|---------------|
| 4 – Regularly | 3 – Often | 2 – Sometimes |
| 1 – Rarely | 0 – Never | |
6. Was your performance in assignments discussed with you?
- | | | |
|----------------|-------------|----------------------------|
| 4 – Every time | 3 – Usually | 2 – Occasionally/Sometimes |
| 1 – Rarely | 0 – Never | |
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
- | | | |
|-------------------|----------------|----------------|
| 4 – Significantly | 3 – Very well | 2 – Moderately |
| 1 – Marginally | 0 – Not at all | |
9. The institution provides multiple opportunities to learn and grow.
- | | | |
|--------------------|-----------------------|-------------|
| 4 – Strongly agree | 3 – Agree | 2 – Neutral |
| 1 – Disagree | 0 – Strongly disagree | |
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.
- | | | |
|------------------------|-------------|-----------|
| 4 – Every time | 3 – Usually | 2 – |
| Occasionally/Sometimes | 1 – Rarely | 0 – Never |
11. Your mentor does a necessary follow-up with an assigned task to you.
- | | | |
|------------------------|---------------------------|-----|
| 4 – Every time | 3 – Usually | 2 – |
| Occasionally/Sometimes | | |
| 1 – Rarely | 0 – I don't have a mentor | |
14. Teachers are able to identify your weaknesses and help you to overcome them.
- | | | |
|------------------------|-------------|-----|
| 4 – Every time | 3 – Usually | 2 – |
| Occasionally/Sometimes | | |
| 1 – Rarely | 0 – Never | |
12. The teachers illustrate the concepts through examples and applications.

Result

Number of responses received for the (SSS) survey =**115**

Sr. No.	QUESTIONNAIRE	SCORE
1	How much of the syllabus was covered in the class?	3.58
3	How well were the teachers able to communicate?	3.60
2	How well did the teachers prepare for the classes?	3.80
4	The teacher's approach to teaching can best be described as	3.81
5	Fairness of the internal evaluation process by the teachers.	3.90
7	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	3.88
6	Was your performance in assignments discussed with you?	3.87
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	3.85
9	The institution provides multiple opportunities to learn and grow.	3.75
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	3.80
11	Your mentor does a necessary follow-up with an assigned task to you.	3.90
14	Teachers are able to identify your weaknesses and help you to overcome them.	3.78
12	The teachers illustrate the concepts through examples and applications.	3.90
13	The teachers identify your strengths and encourage you with providing right level of challenges.	3.78
15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	3.80
16	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences.	3.90
18	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	3.86
17	Teachers encourage you to participate in extracurricular activities.	3.90
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching?	3.92
20	The overall quality of teaching-learning process in your institute is very good.	3.80
21	Give three observation / suggestions to improve the overall teaching – learning experience in your institution.(Some Notable Suggestions) 1) Group discussion in the class needed to be practiced more 2) Knowing the students of their potentials and responsibilities to the social	

	services is important	
	3) Field study or field projects should be practiced more	